



QA Open Office Hour Minutes

4/1/20

Secretary



Quidditch Australia's Open Office Hours

Meeting Minutes

Date: 01. 04. 2020 Location: Google Hangouts **Present:** Luke Derrick Scott Palmer Nicola Gertler Matt Blissenden Manon te Riele **Kelsey Collins** Matt Ingram Dammia Brosnan **Daniel Benson** Mark Kelly Huw Tomlinson Olivia Brooks **Charlie Simms** Alistair Yap Jamie Turbet **Kelsey Collins**



Lauren Espinoza

Meeting Opened: 7:00pm

QA Membership Refunds

LE: Wanted clarification on player refunds as we haven't technically had any games, we did have pre-season but that wasn't sanctioned as not all players were QA members, so players are concerned about getting their money back as many have lost their jobs due to coronavirus

JT: There was a bit of confusion with that as we had received a sanctioning request for that event, so we believed the event was sanctioned. We have however had clarification that not all participants were not QA members, meaning sanctioning would have been revoked anyway, that is just something that we needed to discuss. But regardless of this, as per our constitution all members must seek refunds individually, which means emailing Nicola, our treasurer. We cannot do a blanket refund for all WA members.

QA Response Time To Emails

LE: Members have been emailing to request refunds, but they haven't received responses for weeks.

NG: I have only received two emails from players, one from WA, and I responded to them within 2 days. They may be sending to our old emails, but we have a forwarding system so it is highly unlikely that I missed those emails. I have also checked spam

LE: Ok, I will follow up with this.

MR: Just on the topic of emails, can we get the new contact details posted somewhere? They are difficult to find.

AJ: They are on the website

JT: I thought I had updated the delegate Facebook group, my apologies. Will get this done tonight.



Isolation Responses

MR: What is everyone doing to retain members?

AJ: Usyd has tried group chats, exercise channels, fitness challenges (internal and external), discord for movie nights and playing games together

LD: For quid things you could do hangouts and watch a game together to talk strats and learn more about quidditch. These skills are not very useful now though.

AJ: Maintaining social bonds are important to keep people coming back, so the social aspect is still important.

SP: Engaging new players with the rest of the community so we have been doing player profiles to introduce them to everyone else

NG: What do you want QA to do to during this time to help bring the community together?

DB: Start your own challenges, give away free stuff as a prize

MK: Challenges are good, but not really QA level. Social media has been good. Hard to come up with things from a QA level.

MT: We have been doing a bingo challenge for people to do, doing pretty well with isolation and a good way to retain members.

MK: Have stuff that teams can verse each other ongoing

AJ: Could we collate leader boards for the website, track real time on how different teams how doing.

MR: QA may be too formal a platform for people to get enthusiastic

MK: Good point, but QA could be the central info place

AJ: Yeah that's the kind of stuff that I was thinking

MK: I like the idea of stuff that is competitive, not always related to fitness

AY: We could also do gaming competitions

LD: NBA are having a players only video game tournament

NG: Anyone play quidditch manager?

AY: Pokemon tournaments



AJ: Any particular game would exclude some group of people

NG: All activities will exclude various community; we need to be able to offer a range

MB: Yeah, we should encourage teams to do different challenges. QA can be a resource hub and connect clubs that need help with clubs that are doing well.

MK: I like the idea of team Australia or every teams sends a player to do a thing that is streamed, so everyone can get involved

MI: Preference free to play games

AJ: Nationwide trivia game, quid history, rule book

DB (QLD): We have started looking into it, there's a lot of different programs for it

SP: Mac is using Instagram

AY: Could try zoom or something

MR: Lots of people are using discord at the moment

AJ: Saw a trivia about their team via Facebook story

JT: Problem with quid history is it doesn't really help with retaining new players who don't have that knowledge base

MT: Agreed, I think new players should be our priority

AJ: It is a good opportunity for old players to share these stories with new players

MK: How QA will decide when it is appropriate to start playing again?

AJ: I will be looking at what other sports are doing (community-based sports) and looking at what federal and state governments are suggesting and allowing. Might be gradual, ie. training can resume but tournaments cannot.

MK: We cancelled Vic Fantasy before the government told us to. Are legal guidelines enough to signal when things are ok to resume?

AJ: We can take cues from the government but also use our own measures and judgement.

MI: Could we start rule of the week? We pick a rule, explain it, post about it, do the same next week.



General Business

- LE: We had a membership issue with a player earlier this year that we needed to figure out
- SP: The problem has been sorted and I have updated the necessary files
- LE: Was that emailed to the player to confirm?
- SP: I'll double check. It was in my drafts, I apologise for this, but it has all been processed

DB (WA): Is there an accessible membership list?

SP: All delegates have access to this through the Facebook delegate group, and is updated regularly.

Meeting Closed: 8:07pm